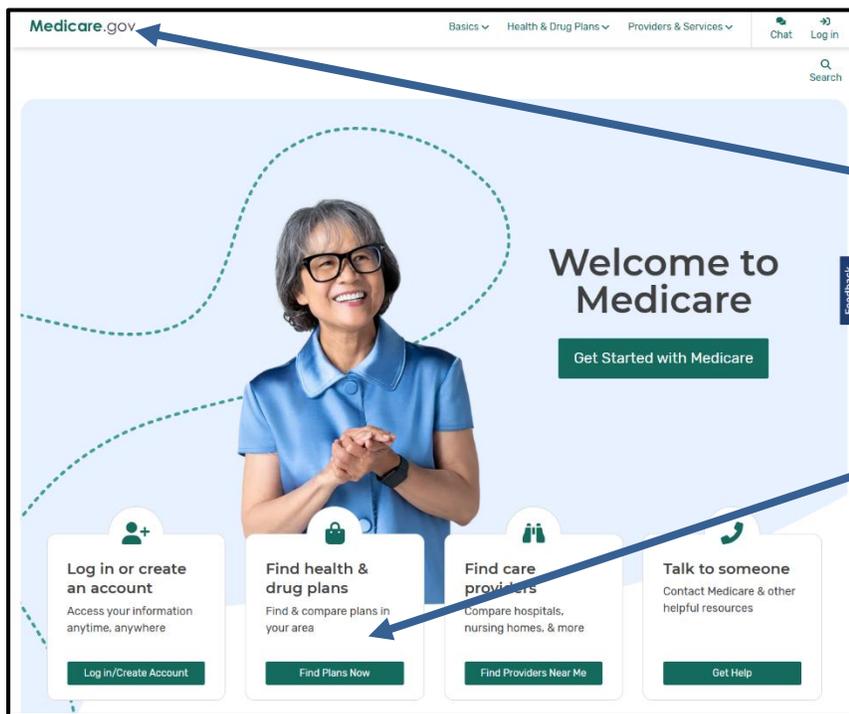


Setting up a Medicare Account

Step by step instructions to establish your account at Medicare

You need to have your Medicare Number to create an account. That saves your information for future searches. It is OK to continue without an account. But this is easy and just takes a minute. The next page shows you how to set one up.

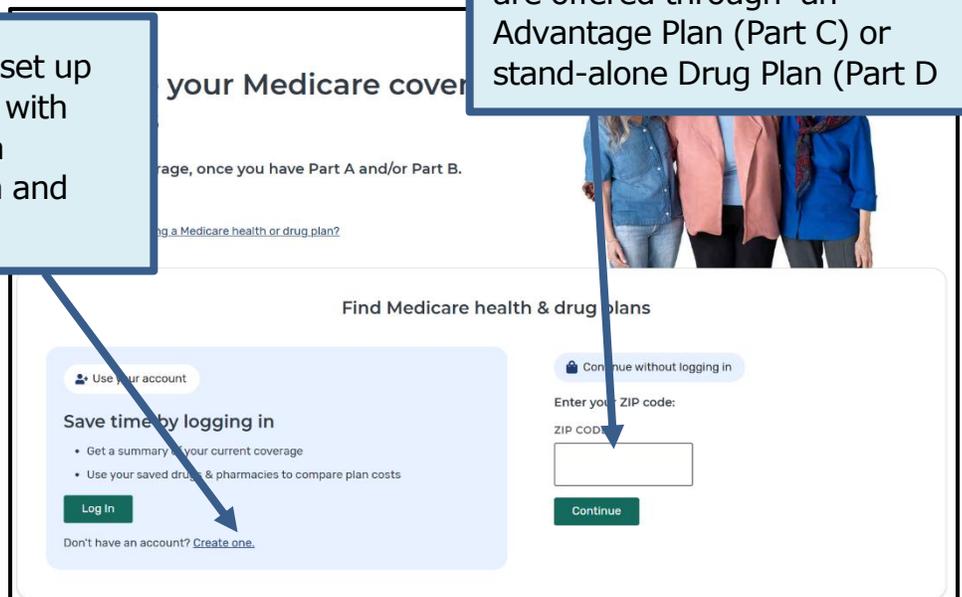


1) From any internet browser, use **medicare.gov** (not COM) to get to Medicare. They often change the picture.

2) An option to find plans is always available. Click on "Find Plans Now".

4) Or enter your Zip Code. Then select what kind of information you want. Drugs are offered through an Advantage Plan (Part C) or stand-alone Drug Plan (Part D)

3) Log in or click here to set up a new electronic account with Medicare. Already have a Medicare account? Log in and skip to page 4.



Establishing a Medicare Account (Continued)

Create an account

Step 1 of 3

Enter your Medicare information

To get started, you'll need your red, white, and blue Medicare card.
[I don't have a Medicare card](#)

Enter your Medicare Number and coverage start date



MEDICARE NUMBER

PART A COVERAGE START DATE
Use the format MM/YYYY

MONTH / YEAR
 /

Don't have Part A?
[Get other options](#)

By giving us your personal information, you understand and agree with the Medicare.gov [Privacy Act Statement](#)

1) Enter your 11-character Medicare Number with or without dashes.

Your account details

All fields required.

Create Username

Your username can be your email address, but can't be your Social Security Number or your password.

USERNAME

- Must be 8-30 characters, with at least 4 letters, and no spaces
- Can only use these symbols @ ! . - _ \$ (but not as the first or last character)
- Can't include your Medicare Number

Create Password

Your password can't be your username, Social Security Number, or a password you've used before.

PASSWORD

- Must be 8-16 characters long
- Must have at least 1 letter, 1 number, and 1 of these symbols: @ ! \$ % ^ * ()
- Can't include your Medicare Number

CONFIRM PASSWORD

Secure your account

SECRET QUESTION

SECRET ANSWER

2) Including e-mail will allow Medicare to send you occasional notices of interest and allow for easy reset of your account.

Create an account

Step 2 of 3

Enter your information

All fields required.

LAST NAME **SUFFIX**

DATE OF BIRTH

EMAIL ADDRESS

CONFIRM EMAIL ADDRESS

Agree to the statement below

By checking this box, you certify that the information listed is true and complete to the best of your knowledge.

3) Your e-mail address may be the easiest to remember.

Establishing a Medicare Account (Continued)

Once you have established your account with an ID and password, Medicare will require you to set up two-factor authentication during your initial login. Below are the steps to guide you through this process.

Set up 2-step verification
Get a unique security code each time you log into your account. This makes it harder for someone to get into your account, even if they get your password.
[Learn more about 2-step verification](#)

Select how you want to get your security codes
You can add another method or change how you get your codes later.

Text message
 Email address
 Phone call

[Continue](#)

1) You must choose one of 3 methods to obtain initial verification. Text to a phone, e-mail or voice call to any phone. You can add two others later in 'account settings'.

2) Here is the screen where you enter a mobile number to get a text message.

Set up 2-step verification
[Learn more about 2-step verification](#)

Enter your mobile or cell phone number to get your security code by text
Make sure this number can receive text messages.
Message and data rates may apply. One message per log in attempt.
Review our [wireless terms and conditions](#) and [privacy policy](#) for more information.

MOBILE PHONE NUMBER (U.S. NUMBERS ONLY)
XXX-XXX-XXXX

[Text My Code](#)

3) Here is the screen where you enter an e-mail. It will default to the one you listed in your initial set up. You can make it different here.

Set up 2-step verification
[Learn more about 2-step verification](#)

Select the email address to get your security code

Email me at **username@YAHOO.COM**
 Use a different email address
Medicare will only use this email address to send you security codes.

[Email My Code](#)

4) If you use e-mail, you will get a note to your inbox with the code which is good for 10 minutes. Be sure to check your junk mail folder if you do not see it.

← Back

Inbox

Important: Complete your 2-step verification set up for your Medicare.gov account

Medicare Account Security
To: me · Thu, Oct 2 at 9:28 AM

[Visit site](#)

Medicare.gov

Raymond,
Enter the following 6-digit security code to complete your 2-step verification set up for your Medicare.gov account:
221599

The code expires in 10 minutes. Don't share it with anyone.
Your security is important. If you didn't request this code or

Contra Costa County **Health Insurance Counseling and Advocacy Program (HICAP)**
Contact Us: (925) 655-1393, (800) 510-2020, or (800) 434-0222
Visit: cchicap.org then 'Contact Us' Email: ehsdhicap@ehsd.cccounty.us