

9/1/23

# Setting up a Medicare Account

## Step by step instructions to use Medicare's database to help you select a Prescription Plan

Use [www.medicare.GOV](http://www.medicare.GOV) (not COM) to get to Medicare. They often change the picture

An icon to "Find Plans" is always available. Click on the 'Find Plans Now'.



Log in or click here to set up a new electronic account with Medicare if you have your Medicare Benefit Number.



Use your account

Save time by logging in

- Get a summary of your current coverage
- Use your saved drugs & pharmacies to compare plan costs

Log in

Don't have an account? [Create one.](#)

Continue without logging in

Enter your ZIP code:

ZIP CODE

Continue



Navigating Medicare



This project was supported, in part by grant number CFDA 93.324 from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.

## Create an account

Step 1 of 3

### Enter your Medicare information

To get started, you'll need your red, white, and blue Medicare card.

[I don't have a Medicare card](#)

Enter your Medicare information

Enter your 11-character Medicare Number.

MEDICARE NUMBER

PART A COVERAGE START DATE  
Use the format MM/YYYY

MONTH / YEAR

 / 

Don't have Part A?  
[Get other options](#)

## Create an account

Step 3 of 3

### Set up your account

All fields required.

#### Create Username

Your username can be your email address, but can't be your Social Security Number or your password.

USERNAME

- Must be 8-30 characters, with at least 4 letters, and no spaces
- Can only use these symbols @ ! . - \_ \$ (but not as the first or last character)
- Can't include your Medicare Number

#### Create Password

Your password can't be your username, Social Security Number, or a password you've used before.

PASSWORD

- Must be 8-16 characters long
- Must have at least 1 letter, 1 number, and 1 of these symbols: @ ! \$ % ^ \* ( )
- Can't include your Medicare Number

CONFIRM PASSWORD

#### Secure your account

SECRET QUESTION

SECRET ANSWER

## Create an account

Step 2 of 3

### Enter your information

All fields required.

LAST NAME  SUFFIX

DATE OF BIRTH  
Use the format MM/DD/YYYY

MONTH / DAY / YEAR

 /  / 

ZIP CODE OR CITY

EMAIL ADDRESS

CONFIRM EMAIL ADDRESS

Don't have an email address?  
We'll send information about your account by mail to the address on file.

I don't have an email address.

Agree to the statement below

By checking this box, you certify that the information listed is true and complete to the best of your knowledge.

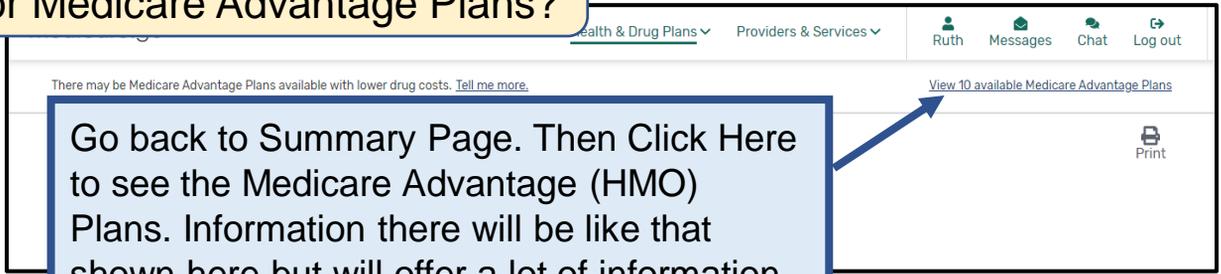
Best to include e-mail which will allow Medicare to send you occasional notices of interest and allow for easy reset of your password if you forget it.

Your e-mail address as your User ID may be the easiest to remember.

Use this page to write down your info. Secret answer will allow easy Password reset.

When done, go back and log in.

# How about Prescription costs for Medicare Advantage Plans?



Go back to Summary Page. Then Click Here to see the Medicare Advantage (HMO) Plans. Information there will be like that shown here but will offer a lot of information on the Advantage Plan medical benefits.

This 2023 HICAP chart of 5 Generic Drugs often used by Consumers Reports shows the large difference between 3 plans when you include **all costs** for prescription drugs for 1 year. Preferred Pharmacy is also very important as you can see when Pharmacy Y has higher prices and Pharmacy Z is not in the Plan and charges full retail price!



## Contra Costa County Health Insurance Counseling and Advocacy Program (HICAP)

Contact Us: 925-655-1393; (800) 510-2020; or (800) 434-0222

Email: [ehsdhicap@ehsd.cccounty.us](mailto:ehsdhicap@ehsd.cccounty.us) Visit: [www.cchicap.org](http://www.cchicap.org)



This project was supported, in part by grant number CFDA 93.324 from the U.S. Administration for Community Living, Department of Health and Human Services, Washington, D.C. 20201. Grantees undertaking projects under government sponsorship are encouraged to express freely their findings and conclusions. Points of view or opinions do not, therefore, necessarily represent official Administration for Community Living policy.